



PSTI SUPPORT DURATION

Please find below the dates we guarantee to provide firmware updates until. Where dates are extended, this will be reflected in the list below. Although every effort is made to ensure this list is complete, if you find a product that is not listed, please let us know through our designated PSTI email address (TiSecurity@BuyItDirect.co.uk)

TELEVISIONS

Model Number	Guaranteed Updates until
eiQ-MH32A	20th April 2029
eiQ-M450DVA	20th April 2029
eiQ-M455DVA-V2	20th April 2029

HEATING

Model Number	Guaranteed Updates until
EGH20AWB	31 st December 2029
EGH20AW	31st December 2029
ECFIRPH7W	30 th April 2029
DPHW1500W	30 th April 2029
EPHAL2000W	30 th April 2029
EPPH5W	30 th April 2029
VG2TR-1.2BW	31st December 2029
VG2TR-1.2WW	31st December 2029

DEHUMIDIFIERS

Model Number	Guaranteed Updates until
PD45E-V2	31 st December 2028
LD25proLEW	31 st January 2029
DESD8LW	27 th May 2028
DESD8LW-v2	31 st January 2029
DESD9LW-V2	31 st January 2029

AIR PURIFIERS

Model Number	Guaranteed Updates until
EAP500HCUV-WIFI	30 th December 2029
EAP600HCUV-WIFI	30th December 2029

PORTABLE AIR CONDITIONERS

Model Number	Guaranteed Updates until
AIRFLEX15W	31 st December 2028
P12HPW	31st December 2029
SC10HPW	31st December 2029
SC14HPW	31st December 2029
SC16HPW	31st December 2029

WALL MOUNTED AIR CONDITIONERS

Model Number	Guaranteed Updates until
Iqool-Smart12HP	16 th April 2025
Iqool-Smart15HP	16th April 2025

Last Updated 20th June 2024